

THE LEADERSHIP CIRCLE EUROPE
ASSESSMENTS & SERVICES
TERMS OF SERVICE

Effective September 1st 2020

How to order a TLC product

Orders for Leadership Circle Profile (LCP), Collective Leadership Assessment (CLA), and Manager Edition (LCPME) can be placed online by logging into:
<http://project-center.theleadershipcircle.com>

Your client services team

Our offices are open from 9.00am to 6.00pm CET, Monday to Friday to answer any questions you may have. You can contact:
clientservices@theleadershipcircle.eu // Phone +34-931003654

Freight and handling

In case you order the printed version of the LCP (+45€), your profiles will be shipped to you at the address nominated in your order. You should please allow 7 working days for running reports, printing, packaging and shipment. Estimated freight costs can be provided upon request. Freight charges are billed at the carriers charge rate.

Terms and conditions of payment

The purchase of the LCP/LCPME or CLA happens when the product is completed and the report has been run. At that point, you are responsible for payment for the full price of the assessment. **In the event you delete a TLC product after setup and that profile has commenced and it is partially complete, you will be billed 50% of the price, provided that the report has not been run.**

There is no charge, in the event that you delete a TLC product prior to any activity occurring on it. We strongly encourage you to obtain a financial commitment from your client before completion of all TLC products.

Payment is required for assessments that are cancelled or not completed. Payment terms are strictly 30 days from the date of invoice. If your account becomes overdue The Leadership Circle may terminate credit and hold delivery of further goods until the arrears are paid. Overdue accounts will bear an interest charge at the rate of 8%.

How to pay

You will receive an invoice from The Leadership Circle SL. Payment needs to be made by bank transfer in Euro currency. Bank details are clearly listed on all invoices.

Purchase price of instruments to certified users

The purchase price of TLC assessments is dependent upon the status of the certified user in relationship to the organizations with whom they are using the tools. **A TLC Certified user, working as an independent practitioner, purchases at the External Practitioner price to on-sell to clients at recommended retail prices. A TLC Certified user, employed as an internal consultant within an organization, purchases at Internal Practitioner prices.** Where an internal consultant also has private external clients they are able to purchase instruments at the External Price to on-sell to their private clients.



THE LEADERSHIP CIRCLE EUROPE ASSESSMENTS & SERVICES EXTERNAL PRACTITIONER PRICING

Price in Euros (excl. VAT)
Effective September 1st 2020

	<i>Price to Practitioner</i>	<i>Recommended Retail Price</i>
Leadership Circle Profile (LCP) and Manager Edition (LCPME)		
Electronic profile: with PDF participant profile, graph, coach report and interpretation manual	235	400
+ Added printed reports & interpretation manual	+45	+45
Electronic group report	235	400
Electronic profile retake: with PDF participant profile, graph and coach report	215	365
Reopen, reprocess and reprint profile report/graph*	45	85
Reopen and reprocess electronic profile report/graph*	35	65
<i>*Note: Reopening will be invoiced when ordered after 5 working days from run report date</i>		
Project Management**: Standard/Premium fees per LCP or LCPME	+82/+123	

Collective Leadership Assessment (CLA)

One group up to 10 participants	270	645
Additional cost per participant from the 11th to 100th in same group each	20	55
Additional cost per participant from 101th and above in same group each	10	30

Note: All prices above are for e-copy unless stated otherwise

The Leadership System (LS)

(Only available to Leadership System Certified Practitioners)

Promise of Leadership - per participant	105	185
Leader to Leader - 6 modules required per participant	630	1.110
Leader to Leader - additional module per participant	105	185
Pulse Survey - 3 surveys per leader	175	310
Additional Pulse Surveys per participant	55	100

***TLC can manage your projects for you. **Project Management Services** are aimed to help practitioners deliver high quality reports on time, allowing them to fully focus on the coaching and/or the facilitation processes.*

For more detailed information about this service, please contact our CSR team.



THE LEADERSHIP CIRCLE EUROPE **ASSESSMENTS & SERVICES** **INTERNAL PRACTITIONER PRICING**

Price in Euros (excl. VAT)
Effective September 1st 2020

*Price to
Practitioner*

Leadership Circle Profile (LCP) and Manager Edition (LCPME)

Electronic profile: with PDF participant profile, graph, coach report and interpretation manual	320
+ Added printed reports & interpretation manual	+45
Electronic group report	320
Electronic profile retake: with PDF participant profile, graph and coach report	290
Reopen, reprocess and reprint profile report/graph	65
Reopen and reprocess electronic profile report/graph	50
<i>*Note: Reopening will be invoiced when ordered after 5 working days from run report date</i>	
Project Management**: Standard / Premium fees*per LCP or LCPME	+82/+123

Collective Leadership Assessment (CLA)

One group up to 10 participants	455
Additional cost per participant from the 11th to 100th in same group each	35
Additional cost per participant from 101th and above in same group each	20

Note: All prices above are for e-copy unless stated otherwise

The Leadership System (LS)

(Only available to Leadership System Certified Practitioners)

Promise of Leadership - per participant	145
Leader to Leader - 6 modules required per participant	870
Leader to Leader - additional module per participant	145
Pulse Survey - 3 surveys per leader	245
Additional Pulse Surveys per participant	80

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